

CARE-ZETTE

Thanksgiving for Our Volunteers



**Board of
Directors
& Officers**

Diane Bowen
President

Roger Mowen
*Exec. Vice
President*

Gary D. Poe
Treasurer

John B. Pectol III
Secretary

D. Lynn Sorrell
Executive Director

**Directors
2006 – 2008**

Diane Bowen
Don Dinsmore
Brian Harmon
Mike Hawn
Roger Mowen

2007 - 2009

Janice Carroll
Steve Cathcart
Mark Hissong
Mark Isaac
Gary Poe
Donnie Wade
Ross Walker
Gary Whittaker

2008-2010

Jennifer Guest
James Carson
Pat Kane
John Ben Pectol
Danny Silvey
Toni Shipley

Staff

Dawn Fink
*Administrative &
Bookkeeping
Assistant*

Jimmy Whited
Data Mgmt.

Peggy Watson
Reassurance

Clara Hasbrouck
Statistician

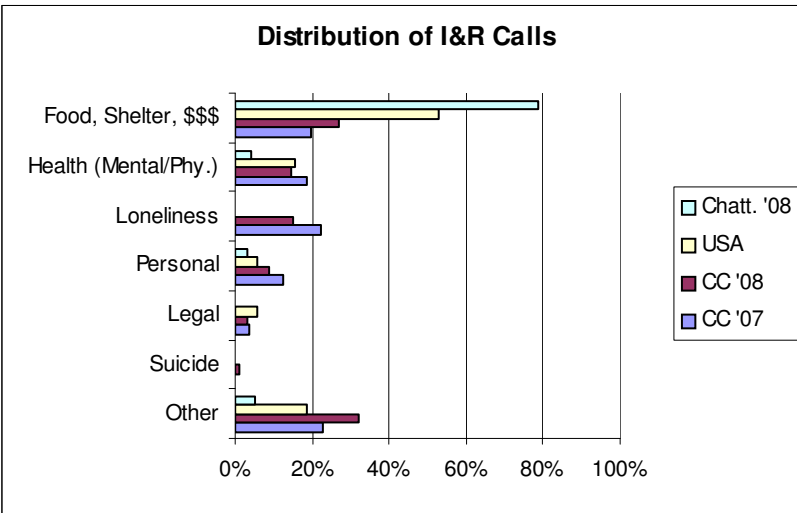
Linda Ellison
Scheduler

As Thanksgiving comes and goes each year, I am more thankful for the **BASIC** things of life: Health, Family, Clothing, Food and Shelter.

When I look at the chart of helpline calls, lots of people in our area don't have these same privileges. The bad news is that our calls for the basic necessities are up greatly from 2007. Most of the increase has been since June. Some agencies do NOT have money.

If there is good news, it's that our calls for the basics are considerably less than the national average and considerably less than the Chattanooga area.

The Board secured funding (some \$22,000+ to advertise 2-1-1 more widely since November 2007. As you can see from the chart of the monthly Helpline calls, advertising worked! Our calls have been up in late '07 through September '08 (2008 is the top line on

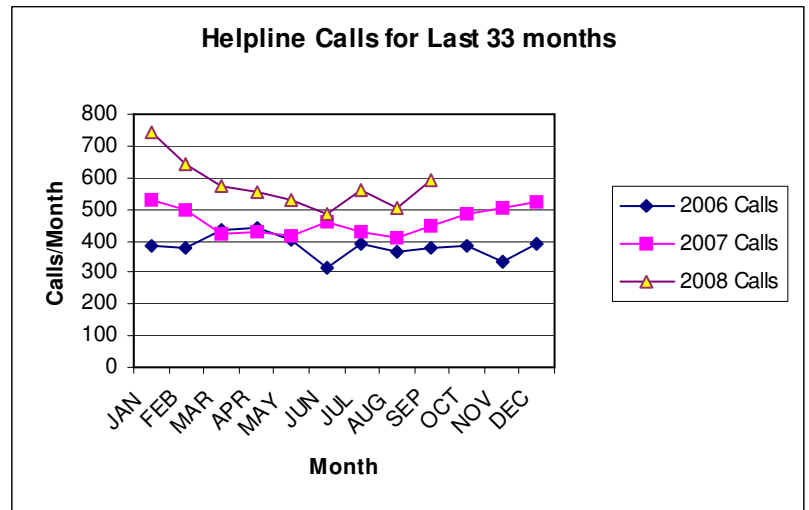


the chart). those whom we serve in your thoughts and prayers.

The conclusions I reach from the charts are that we are reaching more people with the right referrals. The Helpline Volunteers are doing a great job in handling this higher volume with accuracy. **Thank you** for being there when someone calls who needs food or shelter. **Thank you** to the Board for providing funding and structure to support the helpline. Thank you, **Clara**, for keeping our statistics so that we can know whom we are serving.

Pray a thankful prayer for each of our volunteers. I'm **VERY** thankful for each of you this year!!

Happy Thanksgivings,



The Contact-Concern Chronicles

Most recent news effecting our CONTACT community



The Board of Directors has committed to moving to the **Kingsport Non-Profit Center**. The move will be July 2010, if funding is approved and if construction is completed as planned. The total expenditure to upgrade the V. O. Dobbins Center and to add the Non-Profit Center is \$8M+. It is expected to be funded in capital improvement project budget now under consideration by the Board of Mayor and Aldermen.

For the first time in our 32+ year existence we will get to design our own area. Layout of the area we expect to occupy is being planned by the Helpline Volunteer committee, Mark Hissong, Chairman.

This is a "one time only" opportunity to move into this building. Other non-profits are likely to be considered if any on the ones going into the Center doesn't happen. The United Way of Greater Kingsport, American Legion, Mountain Region Speech and Hearing Center, UETHDA, Neighborhood Service Center, and others will share this building with us.

A December newsletter will give you progress on this and invite comments from EVERYONE. This is your area. The Board is committed to "doing it right."



The Candle Sales are up and running again. This project has the potential of helping us to make \$1,000 if everyone will participate. We always have repeat orders from previous customers. We have a few people placing them in a beauty shop, pharmacy and a coffee shop.

The candles sell themselves after the client smells them. Please think where you might put them to help us reach our goal.

Some facts about the candles: Burn 85 hours

Scent goes all the way to the bottom

Some smell good enough to eat (NOT recommended!)

Scents that we have this year are **cinnamon stick, cinnamon bun, harvest spice, yummy chocolate, white cake, Christmas Splendor** (our best seller) **vanilla bean noel, pumpkin pie spice, spicy apples & peaches, apple jack & peel, and Russian tea**. For those that have ordered from us before, we may be able to get one that is not on our list this year when we re-order. We all can make this a success..... just show and tell!!!

New on the Helpline: **Mary Bell Bateman, Mary Pat Emlinger** (*her Dad was a helpline volunteer!*), **Gregg Meade, Clare Jones, Jimmy Whited** (a staff member, too)

On Leave: Brenda Ellison, Regina Gullion, Carol and Martin Keat (in FL for 6 months - hey, they sold two cases of candles before they "snow birded"!), Sandra Sloan, Dot Stapleton

We'll really miss the following who have resigned: Jonathan Alley (a change in job), Anne Peters, Nancy Hale, Abigail Slemp (now in CA), Mark Kilgore, Alex Shaffer (worked during the summer - a UT student)

Like college football teams, we are always recruiting! Refer someone to us!! There are a couple of others who are in training, but we're still tight on scheduling.

VOLUNTEER HOURS July—Sept. 2008 + *Milestones

| | | | | | |
|--------------|-----------|------------|-----------|-----------|------------|
| Alley | 44 hrs. | | Hathaway | 15 hrs. | |
| Archer | 30 hrs. | | Isaac | 20 hrs. | |
| Bateman | 43 hrs. | | Jackson | 36 hrs. | *2400 hrs. |
| Bell | 27 hrs. | *100 hrs. | Jones, C. | 4 hrs. | |
| Boggs | 24 hrs. | | Jones, N. | 18 hrs. | *100 hrs. |
| Cadwallader | 24 hrs. | *500 hrs. | Keats | 46.5 hrs. | *100 hrs. |
| Carroll | 20 hrs. | | Kilgore | 20 hrs. | |
| Chaney, B. | 15 hrs. | | Lacy | 31 hrs. | *900 hrs. |
| Chaney, S. | 4 hrs. | *400 hrs. | McIntosh | 32 hrs. | |
| Clendennen | 32 hrs. | *200 hrs. | Meyer | 15 hrs. | *1400 hrs. |
| Coffman | 70 hrs. | *900 hrs. | Pectol | 4 hrs. | |
| Cramers | 109 hrs. | *200 hrs. | Russell | 28 hrs. | |
| Crawford, G. | 20 hrs. | *400 hrs. | Shipley | 22 hrs. | |
| Crawford, P. | 25 hrs. | *700 hrs. | Sorrell | 19 hrs. | |
| Ellison, B. | 31.5 hrs. | | Tanzer | 20 hrs. | |
| Ellison, L. | 71 hrs. | *1600 hrs. | Thomas | 24 hrs. | *700 hrs. |
| Fink | 44 hrs. | *1300 hrs. | Thompson | 31 hrs. | |
| Fletcher | 96 hrs. | *1000 hrs. | Thornton | 19 hrs. | |
| Foster | 8 hrs. | | Watson | 23 hrs. | *1200 hrs. |
| Frye | 9 hrs. | | Willis | 8 hrs. | |
| Gordon | 21 hrs. | | Wolfe | 39 hrs. | *700 hrs. |
| Gullion | 12 hrs. | *800 hrs. | | | |
| Hasbrouck | 50 hrs. | | | | |

CONTACT-CONCERN is a non-profit, telephone helpline ministry established in Kingsport in 1976. CONTACT-CONCERN is accredited by our national organization, CONTACT USA, affiliated with Life Line International, a member of Alliance of Information and Referral Systems, a member of TN Association of CONTACT and Crisis Centers,



TN AIRS (for 2-1-1 implementation in TN), and an agency of :
 United Way of Greater Kingsport
 United Way of Bristol VA/TN
 United Way of Hawkins Co.
 United Way of Johnson Co.



SCHEDULE

**Board of Directors meeting - 5:30 2nd
 Thursday of the month**